

Millennium Dental Care Welcomes You. Be Proud of your Smile!

We are mixed dental practice, providing NHS and affordable private dental care services for the whole family. We endeavour to offer a friendly and professional service in a relaxed and comfortable environment.

Providing NHS Dentistry





Your **Guide** to our practice

Treatments Available

NHS treatment and charges

We provide a full range of NHS treatment. Some NHS patients are entitled to either full or partial exemption from charges. If you think you may qualify, please ask.

At present NHS patients pay according to the charge band appropriate to the treatment required.

At the start of any course of treatment you will be provided with a treatment plan and the cost involved. We are always happy to discuss this with you. The treatment plan also explains your entitlement under NHS dental care.

Private treatment

The NHS provides all treatment necessary to secure and maintain your oral health. There are some cosmetic treatments (eg: tooth whitening) which are not available under NHS. You may choose to have these done privately as an alternative to NHS treatment.

We are happy to discuss these options with you, ask for details.

providing NHS and affordable private care for the whole family



Dental treatments

Our services

Veneers, Dental crowns, Dental bridges, Inlays & onlays, White fillings, Dental implants, Dental health check, Hygienist treatment, Root canal treatment, Tooth extraction

Teeth whitening

Zoom! teeth whitening -Teeth whitening at home

Appointment Policy

If you are unable to attend your appointment, please give us at least 24 hours' notice. If you cancel with less than 24 hours' notice or do not attend an appointment, including your regular check-up appointments, as recommended by your dentist we may no longer be able to offer NHS treatment.

Dental Emergency

During practice hours we endeavour to see any patient who has a dental emergency. If you have dental emergency outside of practice hours, please call 111.

Payment Options

We accept cheques, credit cards, debit cards as well as cash. For extensive treatment plans, please discuss payment options with your dentist.

Language Interpretation

We provide an interpretation service through a company called Empire Direct.

Patient Confidentiality

Our practice adheres strictly to patient confidentiality and data protection laws, and will not disclose your confidential information or sell your details, we are registered with NHS, GDC and CQC.

Zero Tolerance

We operate a zero-tolerance policy. Any patient who is violent or abusive to practice personal, to our patient's or anyone else on the practice premises will be refused treatment and reported to the appropriate authority.

Comments About Our Services

We hope that you are entirely satisfied with your dental care and you would be happy to recommend our services to others, if not please let us know about it so that we can rectify the cause for dissatisfaction and improve our services. We have surgery complaint's policy. You can express in writing or by talking to a member of staff if your unhappy or would like to comment on our service. We have a suggestion box in the reception area.



Anxious?

Some people feel deep-seated anxiety about dentistry. We understand this, so please discuss your fears with us and we will do everything we can to help.

Sterilisation

Your safety is paramount at all times. We have strict sterilization procedures that are followed rigidly to ensure a safe and healthy environment for both patients and staff. We have a dedicated decontamination room that uses latest equipment and material.

IN ORDER TO ELIMINATE CROSS INFECTION

- 1.Disposable gloves are worn by the dentist, therapist and the nurse which is changed between each patient.
- 2.All instruments are sterilised in an autoclave in adherence to regulations determined by the local health authority.
- 3. Where possible we endeavour to use disposable products.

Opening Hours

Monday to Thursday: 8.30am-5pm (Closed between 1.00pm to 2.00pm for lunch)

Friday: 8.30am-1:00pm